

NEWCOMERS GUIDE

Welcome to Suffolk! As a new resident, you may have some questions about the City and the many services available to you. The following information is designed to help ease your transition into your new home and life here in Suffolk. If you would like additional information about visiting or relocating to the City of Suffolk, feel free to stop by our Visitor Center at 321 N. Main Street or give us a call at 757-514-4130 / 866-SEE-SUFK (toll free).

SUFFOLK CITY GOVERNMENT

CITY COUNCIL
P.O. Box 1858
Suffolk, VA 23439
(757) 514-4012

Council@city.suffolk.va.us

Linda T. Johnson, *Mayor*
Sleepy Hole Borough

Curtis R. Milteer, Sr. *Vice Mayor*
Whaleyville Borough

Joseph H. Barlow
Chuckatuck Borough

Charles F. Brown
Cypress Borough

Jeffrey L. Gardy
Holy Neck Borough

Charles D. Parr, Sr.
Suffolk Borough

Leroy Bennett
Nansemond Borough

CITY MANAGER
Selena Cuffee-Glenn
P.O. Box 1858
Suffolk, VA 23439
(757) 514-4012

FOIA OFFICE
441 Market Street
Suffolk, VA 23439
FOIA Hotline: 514-4100

UTILITIES

Electricity

Dominion Virginia Power
(888) 667-3000
www.dom.com

Community Electric Cooperative
(757) 242-6181
www.comelec.coop

Natural Gas

Virginia Natural Gas
(866) 229-3578
www.vanaturalgas.com

Columbia Gas of Virginia
(800) 543-8911
www.columbiagasva.com

Telephone

Verizon
(757) 954-6222
(800) 483-4400
www.verizon.com

Water/Sewer

City of Suffolk
Department of Public Utilities
(757) 514-7000
www.suffolk.va.us/pub_uti/cust_svc.html

Wastewater Treatment

Hampton Roads Sanitation District
(757) 460-2261
www.hrsd.state.va.us

Trash Collection

City of Suffolk
Department of Public Works
(757) 514-4000
www.suffolk.va.us/pub_wks/refuse.html

Solid Waste Disposal

Southeastern Virginia Public
Service Authority
(757) 539-1091
www.spsa.com



CONSUMER & SUPPORT SERVICES

Newspapers

Suffolk News Herald
(757) 539-3437
www.suffolknews Herald.com

Daily Press
(757) 247-4800
www.dailypress.com

Virginian-Pilot
(757) 446-2000
www.pilotonline.com

Cable

Charter Communication
(888) 438-2427
www.charter.com

Transportation

HRT: (757) 222-6100
www.hrtransit.org
VDOT: (800) 367-ROAD
www.virginiadot.org

Postal Service

Post Office (Main Station)
445 North Main Street
(800) ASK-USPS
www.usps.com

Library

Morgan Memorial (Main Branch)
443 West Washington Street
(757) 514-7323
www.suffolk.lib.va.us

Schools

Suffolk School Board
100 North Main Street
(757) 925-6750
www.sps.k12.va.us

Voting

City of Suffolk Voter Registrar
434 West Washington Street
(757) 514-7750
www.suffolk.va.us/registrar

Health Care

Sentara Obici Hospital
2800 North Main Street
(757) 934-4000
www.obici.com

City of Suffolk Health Department

1217 North Main Street
(757) 686-4900
www.vdh.state.va.us

...MORE

Division of Motor Vehicles

268 Holladay Street
(800) 435-5137
www.dmv.state.va.us

Social Security Administration

502 Hill Point Road
(757) 934-0532
www.ssa.gov

City of Suffolk

Department of Social Services
440 Market Street
(757) 514-7450
www.dss.state.va.us



NEWCOMERS GUIDE

TAXES / LICENSES

State Income Tax

The Commissioner of the Revenue prepares and audits State Income Tax Returns. You must have your completed Federal Income Tax form and your W-2 in order to receive assistance. State Income taxes are due by May 1.

(757) 514-4260

www.suffolk.va.us/comrev/sit.html

Real Estate Tax

The Real Estate Tax Assessor assesses all property in the City. Re-assessment notices are mailed to property owners in April. Real Estate taxes are due in two installments the first half due December 5 and the second half due June 5.

(757) 514-4275

www.suffolk.va.us/trsr/re.html

Personal Property Tax

The Commissioner of the Revenue's Office assesses all Personal Property tax based upon the portion of the year the property was located in Suffolk. The City Treasurer's mails personal property bills in October and they are due December 5.

(757) 514-4260

www.suffolk.va.us/comrev/sit.html -or- www.suffolk.va.us/trsr/pp.html

Animal Registration/Dog License

All dogs six months and older must be registered with the City Treasurer. Dog License are due by March 1st of each year.

(757) 514-4275

www.suffolk.va.us/trsr/dogs.html -or- www.suffolk.va.us/anml_ctrl/reg.html

EDUCATION

**Suffolk Public Schools**

The Mission of Suffolk Public Schools is...

To partner with the community we serve;

To provide an effective educational experience;

To prepare every student to find success in our complex society.

(757) 925-6750

www.spsk12.net

Private Schools

First Baptist Christian School

237 North Main Street

Suffolk, VA 23434

(757) 539-4152

www.fbcusuffolk.org

Nansemond-Suffolk Academy

3373 Pruden Boulevard

Suffolk, VA 23434

(757) 539-8789

www.nsacademy.org

Check us out on the Web!

www.suffolk.va.us

Employment Opportunities

www.suffolk.va.us/hr

Parks & Recreation

www.suffolk.va.us/parks

Your Community Pages

www.suffolk.va.us/community

Tourism

www.suffolk-fun.com

Economic Development

www.yessuffolk.com

Suffolk
VIRGINIA
It's a good time to be in Suffolk

Who do I call if.....



I need to change my voter registration and/or find my local polling precinct?

Voter Registrar @ 757-514-7750

I want to complain about a traffic light?

Public Works @ 757-514-7603

I need a special garbage pickup?

Public Works @ 757-514-7630

My neighbor's dog just won't stop barking?

Animal Control Bureau @ 757-514-7855

I want to report a pothole or clogged storm drains?

Public Works @ 757-514-7600

I need to contact the police for a non-emergency?

Police Department @ 757-923-2350

I need to contact the fire department for a non-emergency?

Fire & Rescue @ 757-514-7550 -or- Fire Marshal @ 757-514-7540

I need information about building permits and/or inspections?

Department of Planning and Community Development @ 757-514-4150

IN CASES OF EMERGENCY**ALWAYS CALL . . .**

- **Police: 911**
- **Fire & Rescue: 911**
- **Emergency Management Services: 514-7586**
- **Animal Control: 514-7855**
- **Public Utilities: 514-7000**